

# CREATIVE SERVICE PROVISION

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ASSOCIATION FOR PROMOTING INCLUSION

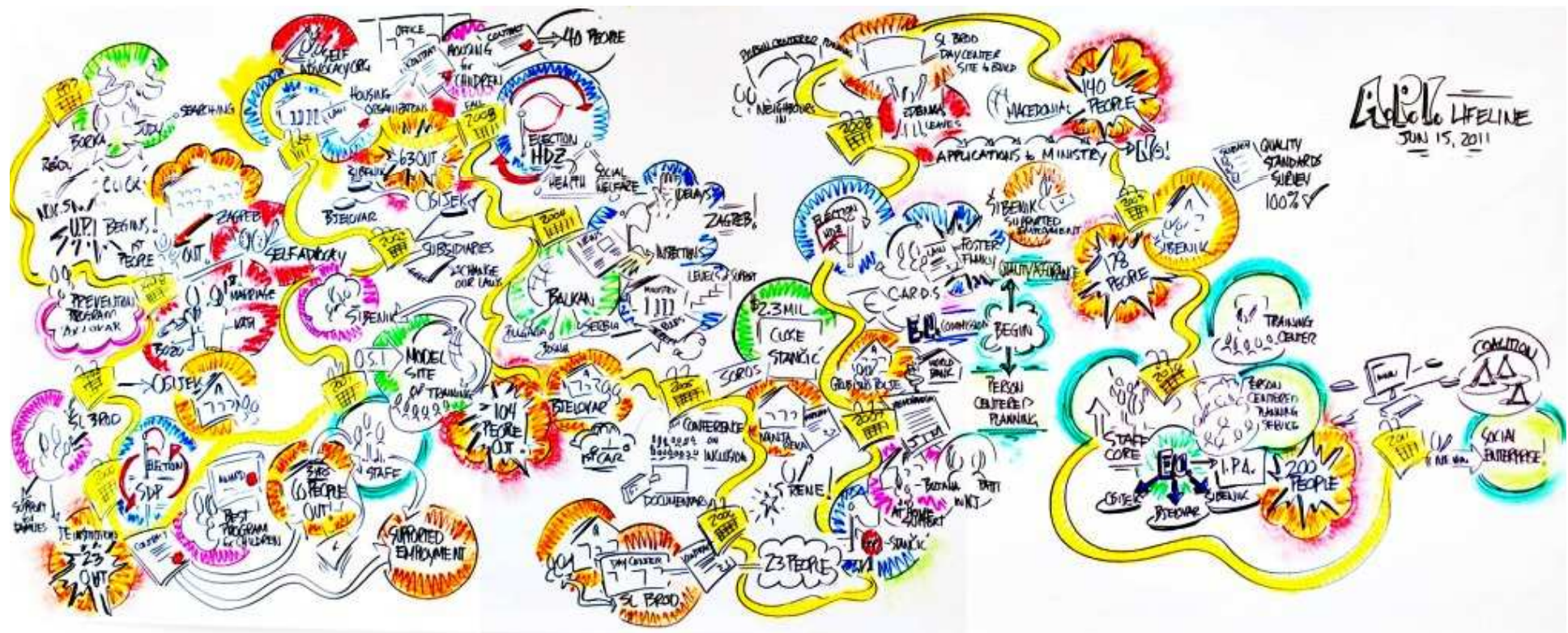
ZAGREB, CROATIA

*MISSION: to promote a society in which people with intellectual disabilities have equal opportunities, their contributions are valued, and their human rights are respected.*

*VISION: An society which values diversity and discovers the unique contributions of all of it's members.*



# API lifeline



# API'S GOALS

- DEVELOPMENT OF COMMUNITY BASED SUPPORTS AND SERVICES FOR PEOPLE WITH INTELLECTUAL DISABILITIES
- SUPPORTING THE PROCESS OF DEINSTITUTIONALIZATION OF LONG STAY RESIDENTIAL INSTITUTIONS FOR PEOPLE WITH INTELLECTUAL DISABILITIES
- TECHNICAL ASSISTANCE AND TRAINING TO ORGANIZATIONS DEVELOPING SUPPORTED HOUSING SERVICES AS ALTERNATIVES TO INSTITUTIONALIZATION
- SUPPORTING PEOPLE WITH ID IN REALIZING THEIR RIGHTS AND ACCESSING COMMUNITY RESOURCES
- PUBLISHING AND AWARENESS RAISING

# VALUES

- Person Centered Support
  - Person Centered Planning
  - Active Support
  - Development of self determination and self advocacy skills
- Service Quality development
  - Staff training and supervision
  - Implementation of Service Quality Standards
  - Quality assessment and improvement
- **Full social inclusion and realization of rights of people with ID**



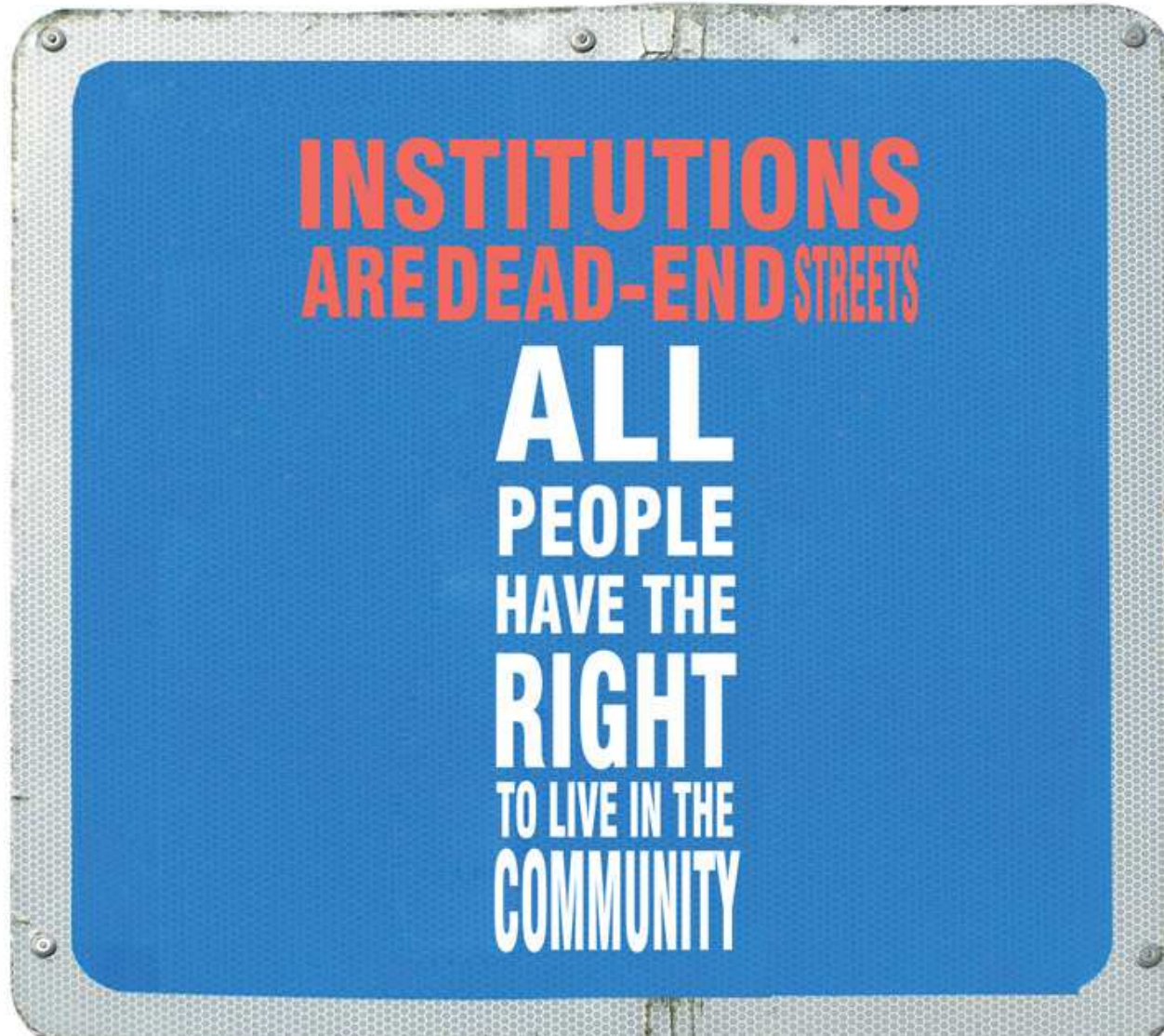
# API's PROFESSIONAL SUPPORT SERVICES

	SUPPORTED HOUSING	MOBILE SUPPORT SERVICES	SUPPORTED EMPLOYMENT/WORK ACTIVITIES	TRAINING TECHNICAL SUPPORT
PROGRAM	- Support in all aspects of community living (housing, work activities, leisure time activities, education)	Support to children/adults with disabilities and their families in their home Support to access educational and work opportunities	- supported employment -Supported work activities in the open labor market	- professional qualification, training and development
CLIENTS	- People with intellectual and combined disabilities (deinstitutionalized or from families) -Children with multiple disabilities	- children, youth and adult people with intellectual and combined disabilities	- people with intellectual and psychosocial disabilities	-Service providers for people with disabilities (NGO, privately and state run services) -Disability and human rights focused organizations -Professionals in the field
LEGAL STATUS	Organized Housing Organizational unit	Projects/programs Prevention of institutionalization	Center for Inclusive Work Activities, NGO	Centre for Adult Education Validus
WHERE?	Zagreb, Osijek, Bjelovar, Slavonski Brod, Grubišno Polje, Šibenik	Implemented through API Subsidiaries	Zagreb In the remaining cations implemented by Organized housing	Zagreb, Croatia, countries of the CE region

# What is the goal?

- Developing community capacity for all people (not just deinstitutionalization)
- Community-based services that are truly responsive to individual needs, as determined by the individual
- Individualized budgets
- Person Centered Planning





**Quality community-based alternatives are the foundation for rights-based client-centered reform.**



# Barriers to the development of inclusive CBS

- Inequity of resources between those in institutions and those at home with families
- Inadequate funding mechanisms which do not cover the initial phase of establishment of CBS
- Development of services in the community which continue to segregate people with intellectual disabilities
- Disincentives for institutions to expand/transform to provision of CBS
- Continued investment in institutional care



# Implementing principles of API community-based services

- Realization of human and citizen rights
- Self-determination and self-advocacy
- Person centered approach
- Individualized and flexible support
- Active participation in community life
- Relationships and natural networks of support



# API Supported Housing Services

- serve over 270 adult persons in 9 cities in Croatia (urban and rural) who live in more than 85 mostly rented apartments.
- 1-5 people share an apartment and receive individualized and person centered support from trained assistants ranging from several hours weekly to 24 hours daily support.



State funded service recognized by the

МР

# THE GOALS OF SERVICE PROVISION FOR PEOPLE SUPPORTED

- Choosing where and with whom to live
- Feeling “at home” and having privacy
- Choices about daily schedule
- Meaningful work/retirement activities
- Community resources and services used
- Lifelong learning

# THE GOALS OF SERVICE PROVISION FOR PEOPLE SUPPORTED

- Close personal relationships with family and friends, romantic partners and acquaintances
- Voice in choosing/changing staff
- Services and supports that are age appropriate.
- Opportunities to advocate for oneself
- Voice in defining support provision
- Leading a self determined life

The ultimate goal of the service is to support people to become as independent as possible and to develop their own skills and natural support networks.

Thank you!



Association for Promoting Inclusion

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