

# Oral communication made fully accessible

All aspects of oral communication in daily life are made accessible. Furthermore SCOP Le Messageur offers transcription services for events, meetings, conferences, congresses, cultural events etc. with the transcriber on site or working remotely via the internet.

«The expertise of our team not only lies in the translation of spoken text; we also advise on the accessibility of event locations and conduct training on safety in regard to venues.»

(Samuel POULINGUE)

## SCOP Le Messageur

Organisation:	SCOP Le Messageur
Country/region of origin:	France
Beneficiaries targeted:	Persons with hearing impairments
Approach/model/solution:	Service to enable phone calls, simultaneous transcription

## FACTS & FIGURES

- National winner of the Business Creation award in the 'social economy' category organised by Boutique de gestion (BGE) (2012)
- Winner of the Social Innovation Award (2013)
- Approx. 20 clients per week
- 4 employees working as transcribers

## PROBLEMS TARGETED

Oral communication is predominant in our society. People who do not respond correctly to a question due to hearing impairments might easily be mistaken as mentally impaired.

## PROJECT

SCOP Le Messageur offers simultaneous transcription of speech in French, in 15 other languages (English, German, Spanish, etc.) and in Braille (for deaf blind people). The transcribed text can be read on a PC screen, a mobile device or a screen installed in a meeting room or similar.

## CURRENT SITUATION & OUTLOOK

SCOP Le Messageur has won several awards and participated in several competitions. The expertise and innovation lies not only in the tools used and implemented (transcription and induction loops) but even more importantly in the advocacy of equal opportunities. Technical tools such as magnetic loops for sound adjustments are primarily used to eliminate surrounding noises in order to send only the sound of the voice of the person speaking directly into the hearing aid.



SCOP Le Messageur offers transcription services for events, meetings, colloquiums, conferences, congresses, cultural events etc.

**CONTACT** Mr. Samuel POULINGUE  
 SCOP Le Messageur  
 53, rue de la Buaille, 50100 Cherbourg-Octeville  
 France | +33-684607541  
 s.poulingue@lemessageur.com  
 www.lemessageur.com

**EXPERT VOTING** Top marks from:  


- NGO voters

Nominated by: Scop Le Messageur