

SmartBanking in sign language

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UniCredit Bank Austria
Austria

Sign language solutions



Bank Austria



Bank Austria is a member of UniCredit, a successful and simple pan-European Commercial Bank with a fully plugged in Corporate & Investment Banking and a unique Western, Central and Eastern European network.



We are number 1 in Austria very much benefitting from being part of a strong international banking group. We provide our clients true local knowledge with a unique pan-European network.



UniCredit counts on digitization as a key criterion for the transformation and development of the entire group.



We offer our customers new and innovative apps and digital services - often as the first or only bank in Austria – and are constantly working to further improve the usability of our existing digital services.



SmartBanking at a glance

Opening hours: Mo-Fr 8 am to 8 pm.
Service around the clock

Personal advice, tailored to your needs – in addition to our branch offer

Upon request, **the entire branch network** of Bank Austria will continue to be available to you



Use the **complete product** range of Bank Austria

Save valuable time! From consulting to the product or contract conclusion hardly any more branch visits necessary

Competent, comprehensive and free support via VideoTelefonie, message in OnlineBanking, telephone or SMS – no anonymous call center



SmartBanking offers



DISCOVER THE WORLD OF SMARTBANKING

With SmartBanking we offer you a new, modern and unprecedented support service. **Your personal SmartBanking advisor is now where you are!** SmartBanking is not an online or direct bank. A personal advisor and the entire product range of Bank Austria are available to you.



VIDEO ADVICE FROM THE COMFORT OF YOUR OWN HOME

Make life easier - modern technology makes it possible. With VideoTelefonie (via PC or tablet) you can see and hear your bank advisor. During the conversation you will also be shown and explained all the relevant documents. SmartBanking offers personal service from consultation to conclusion. Save time and spare yourself the way. In addition to that, service is also available outside the usual bank opening hours.



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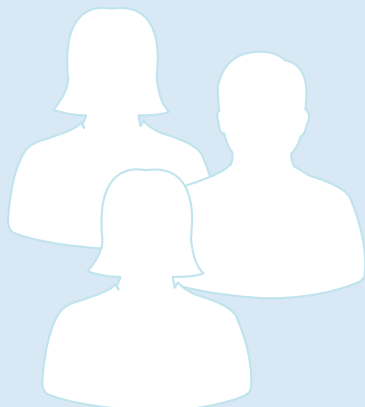
A UNIQUE BARRIER-FREE SERVICE OF BANK AUSTRIA

What is SmartBanking in sign language?

With SmartBanking in sign language hearing impaired customers enjoy the proven advice of Bank Austria via VideoTelefonie. The SmartBanking concept is simple: Via video customers can do their banking business no matter where they are – in sign language. Whether via tablet, smartphone or laptop - you can contact your bank adviser very easily. Bank Austria is the first and only financial institution in Austria to provide advice on banking products in Austrian Sign Language (ÖGS). UniCredit Bank Austria is thus making an important step in raising awareness of the needs of deaf people in Austria whose mother tongue is ÖGS.



SmartBanking in sign language



THREE BANK ADVISORS

are available for consultation in sign language. With SmartBanking, they offer counseling talks and service in sign language via video throughout Austria, regardless of location.

One of the three sales managers is soon a state-certified sign language interpreter and can not only advise in sign language, but can also interpret consultations with our experts – such as the real estate experts or investment experts - for hearing impaired clients in sign language.

AVAILABLE:

MONDAY TO FRIDAY FROM 8 AM TO 8 PM BY APPOINTMENT

FREE OF
CHARGE

FOR MORE INFORMATION → www.smartbanking.at

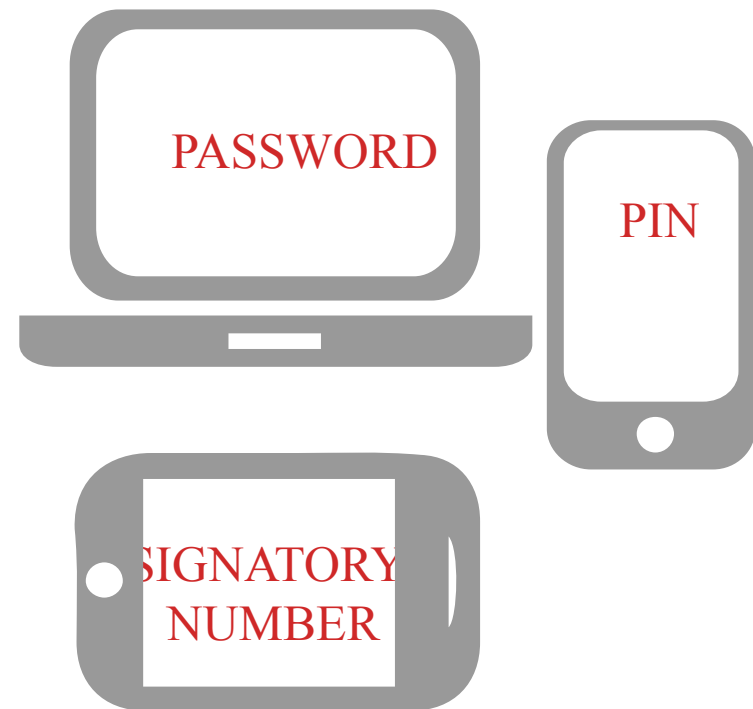


Your private data will remain private

No matter which way you communicate with us the security of your data and transactions is our top priority.

You can be absolutely sure that

**YOUR PRIVATE DATA
WILL
REMAIN PRIVATE.**



 **Bank Austria**

Member of  **UniCredit**