Supported Communication and Easy Reading in the Caritas for People with Disabilities

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Parallel Session: News and Easy Language
We offer: Services for people with disabilities

- Living
- Special education childcare and after school care centres
- Training and education for people with disabilities
- Work/employment
- Therapy and counselling
- College for professions in the field of people with disabilities

Since 2014: One employee which is responsible only for supported communication in the organisation

Focus on sensualisation and mobilisation methods
Essence of our project

- Participation, choice and expression of the opinions of our clients
- Guideline is the article 9 of the UN Convention for people with disabilities

General Principles of the Caritas in Upper Austria
Innovative aspect

- We develop brochures for different topics in easy language
- We always involve our clients in new projects
Impact created

A higher participation of our clients in all kind of projects
It should become “normal” to involve our clients in all kind of processes
We should never decide for our clients!

Communication = “Normal”
Supported Communication “makes things Normal”
What is the opinion of our clients?

Michael Wilhelm
Interest-Group

How important is easy language and supported communication for me in my life?
Examples

Peer to Peer Workshop
Which effect does it have?

- Self-determination
- Independency
- Participation
- Motivation
- Involvement
- Equality
Financing issues: The person who is responsible for easy language and supported communication is financed from the departments of the Caritas for people with disabilities.

Sustainability: He is involved in new, upcoming projects.

Challenges: The use of supported communication should be involved in the daily contact between all employees and our clients.
Thank you!